

2024 ANNUAL REPORT

UNION-SNYDER COMMUNITY ACTION AGENCY



union-snydercaa.org

713 Bridge St. Selinsgrove, PA 17870

(570) 374-0181

from the Director

*“Your belief in
our work fuels
our passion and
drives our
success.”*

Dear Friends and Supporters,

As we reflect on the past year, I am filled with gratitude for the unwavering support of our donors, volunteers, staff, and community partners. Your dedication has been instrumental in helping us advance our mission and make a tangible impact on those we serve.

This year, we have faced challenges, but we have also seen remarkable progress. Through innovative programs, strategic partnerships, and the generosity of our supporters, we have been able to expand our reach and deepen our impact. Some key highlights from this year include:

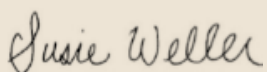
- 648 Households with Housing Services: Assisted with obtaining and maintaining affordable housing through rent payment assistance, security deposits and other housing expenses to ensure a roof over their head.
- 2,360 Households with Food Services: Provided emergency food, nutrition services, and distributed almost 35,000 pounds of food to 37 local food security programs.
- 2,613 Households with Energy Services: Assisted with enrollments to customer assistance programs through PPL and UGI, utility payments, and energy assistance to keep the lights on and provide warmth to families.

None of these accomplishments would be possible without the collective effort of our community. Your commitment and generosity have allowed us to provide critical resources, support, and opportunities for those in need.

Looking ahead, we remain steadfast in our mission to reduce poverty in Union and Snyder Counties through self-sufficiency initiatives for families and individuals in collaboration with community partners. In the coming year, we aim to support the community through strengths-based initiatives that serve the whole family to ensure not only that their basic needs are met, but that they are moving toward prosperity. With your continued support, we are confident that we can achieve even greater milestones together.

On behalf of our entire team, I extend my deepest thanks to each of you. Your belief in our work fuels our passion and drives our success. We invite you to stay connected, share our mission with others, and continue being a vital part of our journey.

With gratitude,



Susie Weller

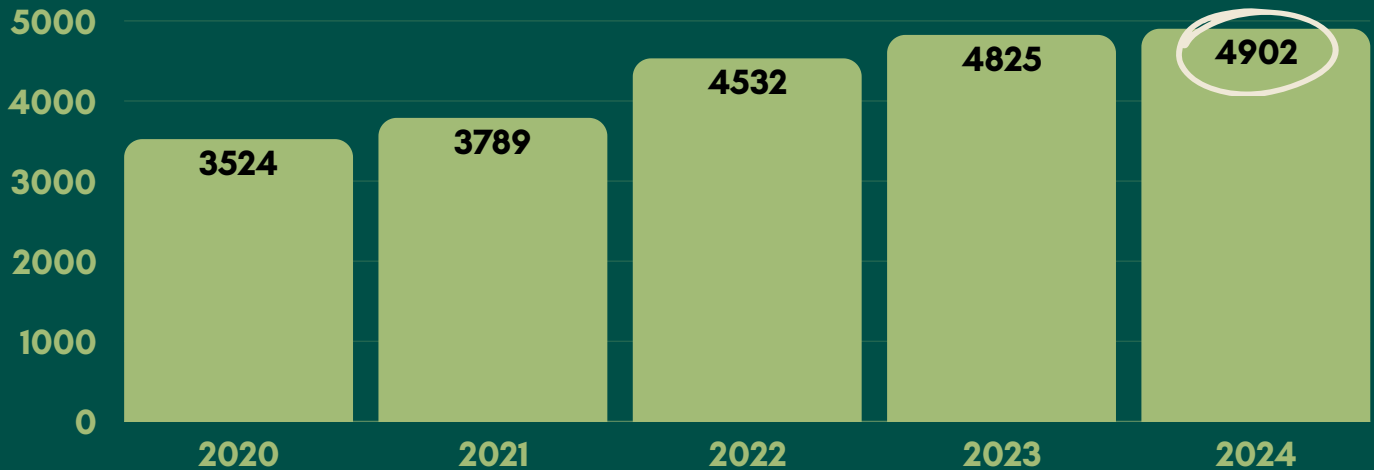
Executive Director, Union-Snyder CAA



OVERALL IMPACT:



4,902 unduplicated individuals served



Social Determinants of Health (SDOH)



> the non-medical factors that affect health & well-being.

The 5 Domains:

- Education Access & Quality
- Healthcare Access & Quality
- Neighborhood & Built Environment
- Social & Community Context
- Economic Stability

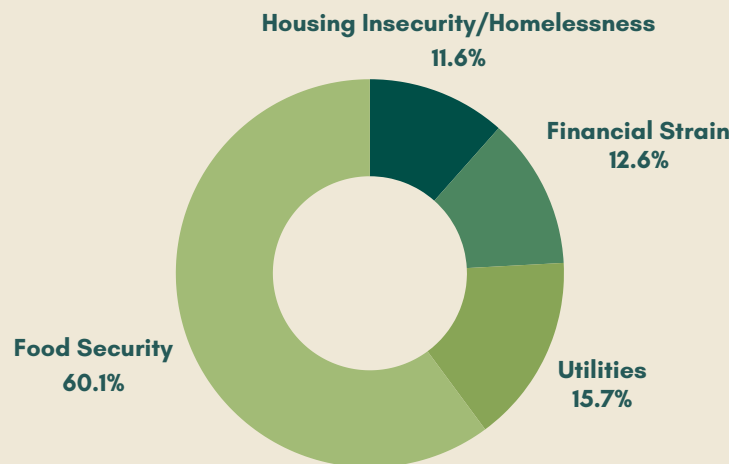
Examples of SDOH:

- Safe housing, transportation, neighborhoods
- Education, job opportunities, income
- Access to nutritious foods, physical activity
- Polluted air, water
- Language, literacy skills

Sources: CDC and Healthy People 2023 (health.gov)

730 families received case management

Breakdown of 2024 services addressing SDOH:



■ **Financial Strain** encapsulates Transportation, Clothing, Employment, Hygiene, and Miscellaneous Assistance categories.

24,085 total services



HOUSING IMPACT



648

households served

218

achieved safe and affordable housing

241

avoided eviction

487

received rent payment assistance

108

received security deposit assistance

19

obtained safe and temporary shelter



:

2,360

households served

In 2024, the CAA Food Hub:

distributed **34,633** pounds of food to
37 local food security programs

&

offered **14,076** food and nutrition services

&

supported **137** individuals with emergency food

&

organized **130** food programs volunteers to
complete **1,907** hours of service



ENERGY IMPACT



2,613

households served

1,854

PPL OnTrack
enrollments

280

UGI CAP
enrollments

540

energy assistance
vouchers

Energy Vouchers include:

- utility arrears
- electric/water/other
utilities payments
- heating oil payments

SNYDER COUNTY VETERANS AFFAIRS

245

Snyder veterans received:

\$298,584.63

in Federal VA Benefit Claims

81

Snyder veterans received Veterans Services

VOLUNTEER INCOME TAX ASSISTANCE (VITA)

\$570,228

tax return dollars secured from 695 returns

\$195,400

property & rent rebate dollars secured from 341 rebates

23

members successfully completed their service terms and received an education award.

hours of service were completed by CORE members

19.5k

2.1k

hours of service were completed by member-managed volunteers

local partner sites hosted AmeriCorps members to build capacity and support community needs.

16

THE LINEN CLOSET



served **91** households with basic hygiene items and essential home goods

APRIL'S CAA SUCCESS STORY

Domestic Violence Survivor Receives Support and Gives Back to Community

In January of 2024, April reached out to CAA in need of urgent housing support. April, a federal employee in Veterans Services for 20+ years, had a traumatic background of domestic violence and unsafe housing conditions. In January, April found herself in yet another dangerous living situation, sharing a home where her belongings and safety were threatened. Due to pending charges, April was unable to receive Section 8 housing, so she connected with a case worker at CAA who was able to secure safe housing for her in February, as well as basic needs and hygiene items from our TLC inventory to get her back on her feet.

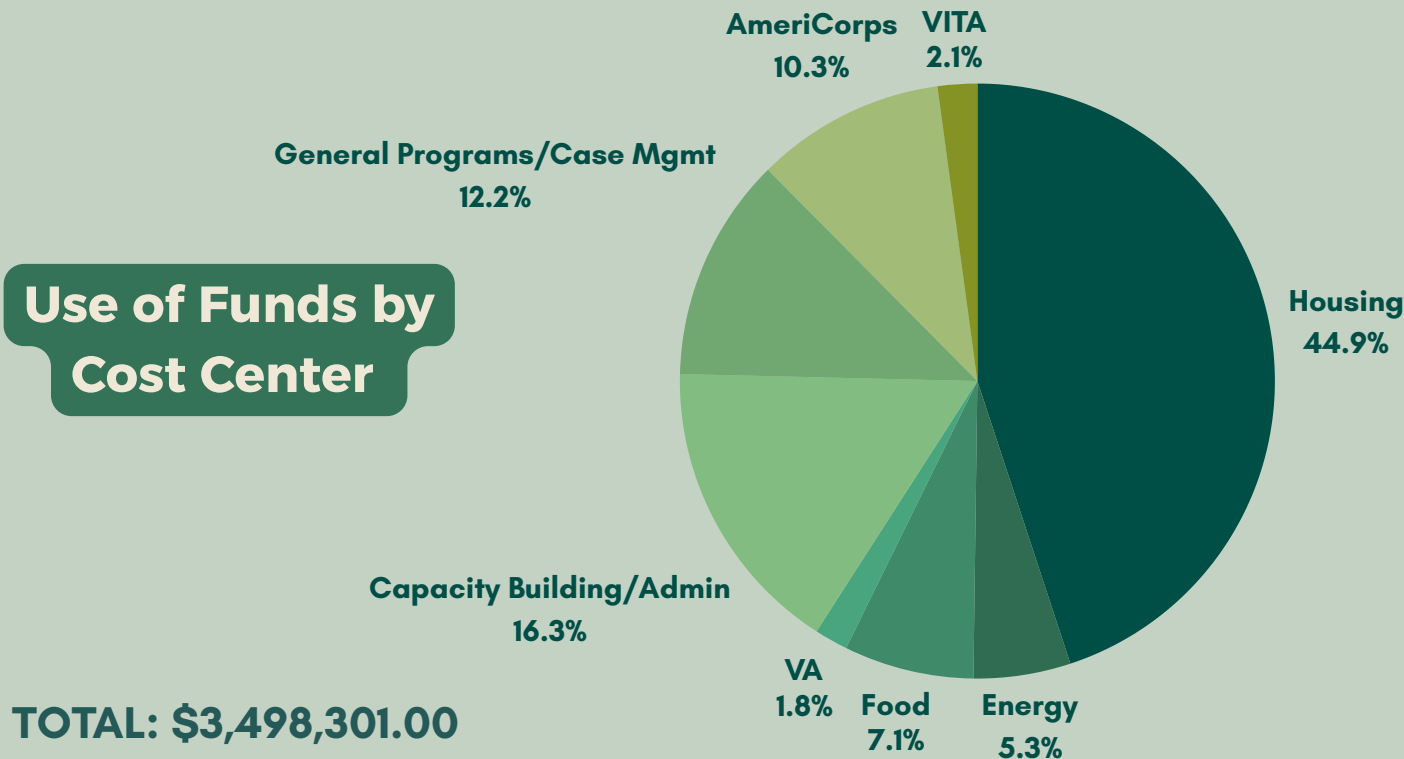
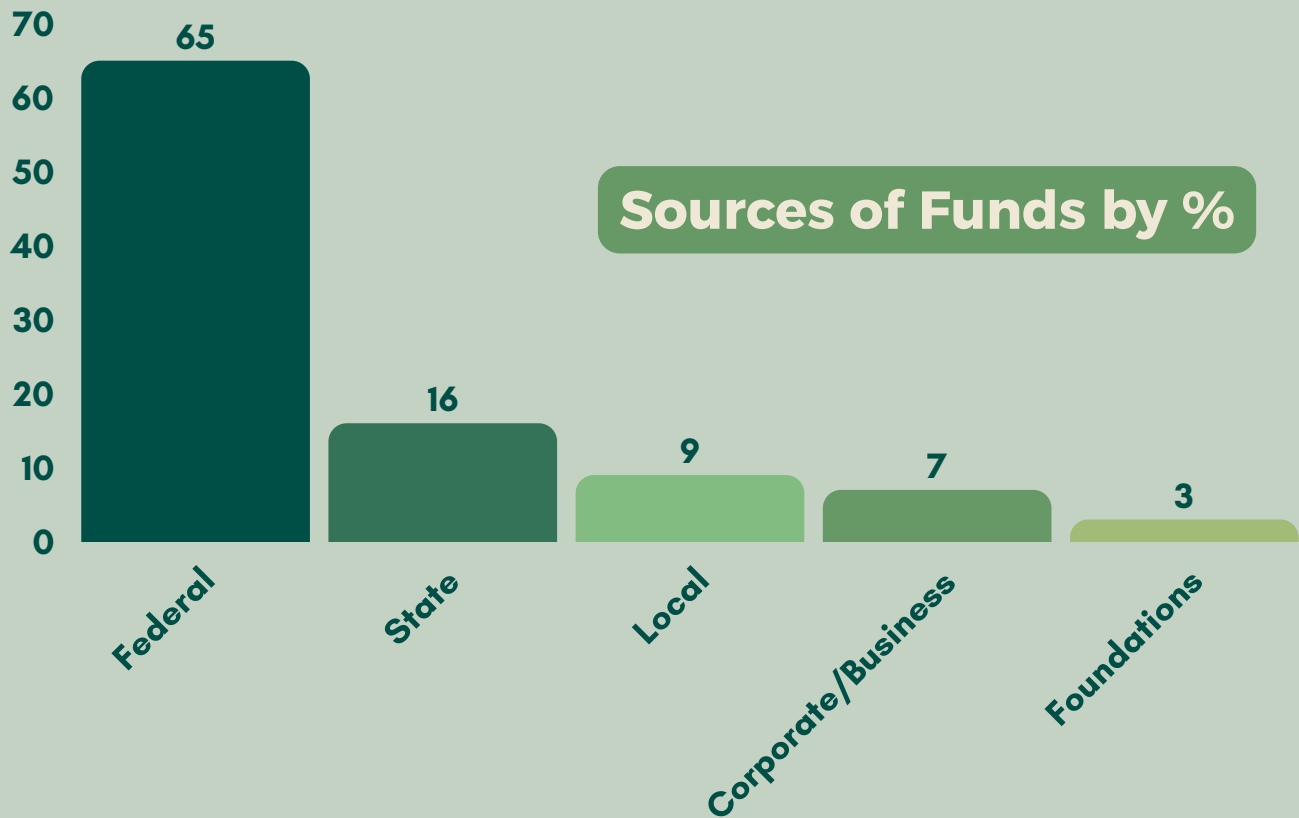
By September, April was a thriving community member, supporting the other residents in her apartment complex, taking part in the town Harvest Festival parade, and caring for the people around her through acts of service. She reached out to her case worker with this note:

"As I continue to recover from my own personal dilemmas, I remain positive by continuing to do what I have a passion for, and that is helping other people. The tears I shed currently are tears of happiness. I found a church that fits my religious beliefs and has helped me spiritually. Moving to Milton was the best decision I made. I live in peace and tranquility, and I am truly blessed! ...I want to thank you for being an instrumental part of my recovery! When I first met you, I was a weak and broken person who found myself in a situation that I never imagined I would be in, but it was because of you and many others in Union, Snyder, and Northumberland counties who saw the good in me and believed in me..."

In September, April arrived at CAA with a car full of donations for our TLC inventory to help other customers in need of basic hygiene items, and to give back to the place that supported her in her time of need. April continues to work in Veterans Affairs and her charges have been dropped.



FINANCIAL OVERVIEW





Our mission is to **reduce poverty** in Union & Snyder Counties **through self-sufficiency initiatives** for families & individuals in collaboration with our community partners.

OUR MISSION

We envision a future where **all residents** of Union and Snyder Counties have equal opportunity to **reach their full social, civic, and economic potential.**

OUR VISION

We value:

- empowerment of others
- acceptance and respect
 - diversity
- positive teamwork
- trust through integrity

OUR VALUES

OUR BOARD

JOINDER BOARD OF COMMISSIONERS

Preston Boop, Union County
Adam Ewig, Snyder County
Joe Kantz, Snyder County
Jeff Reber, Union County
Stacy Richards, Union County
Chuck Steininger, Snyder County

TRIPARTITE ADVISORY BOARD

Mary Lyn Cadman, Chair	Holly Kyle
Chris Hayes, Vice Chair	Phyllis Marquette
Doug Bertanzetti	John Mathias
Amy Bortz	Kurt Nelson
Colin Devanney	Alicia Saxon
Matt Ernst	Bo Trawitz
Kelly Feiler	Rose Williams
Mary Freeman	

OUR STAFF

ADMINISTRATION

Susie Weller, Executive Director
Rachel Reeher, Administrative Director
Christine Hart, MIS Coordinator
Lori Shemory, Administrative Coordinator

FISCAL

Kurt Laird, Fiscal Director
Steve Richard, Assistant Fiscal Director
Audrey Cherry, Fiscal Assistant

COMMUNITY IMPACT PROGRAMS

Nicole Peterson, Community Impact Director
Tammy Young, Housing Program Director

HOUSING

Sebrena Confer, Lead Housing Case Manager
Donna Bilger, Housing Case Manager
Stephanie Erlston, Housing Case Manager
Alacia Racke, Housing Case Manager
Jenn Spriggle, Housing Case Manager

ENERGY

Rosemary Procopio, Energy Manager
Jennifer White, Energy Coordinator

CUSTOMER INTAKE

Rachael Strouse, Service Navigation Manager
Jess Sundberg, Intake Specialist

FOOD

Rachel Herman, Food Security Manager
Cathy Spencer, Food Security Navigator
Shelly Sholley, Food Access Coordinator, CORE
Susquehanna AmeriCorps Member

VETERANS

Dave Royer, Veterans Affairs Director

CORE SUSQUEHANNA AMERICORPS

Julia Edick, AmeriCorps Director
Danielle Catherman, AmeriCorps Member Coordinator

OUR PARTNERS

A&B Children's Theatre | Advance Central PA | American Red Cross | Bloomsburg Library | Bucknell University | By Grace Transitional Home | CareerLink | Central PA Food Bank | Central Susquehanna Opportunities | Chesapeake Conservancy | Columbia Montour Snyder Union Behavioral Health and Developmental Services (CMSU) | CommUnity Zone | Community Action Association of Pennsylvania (CAAP) | Community Care Behavioral Health (CCBH) | Community Giving Foundation | CommunityAid County Assistance Offices (Union & Snyder) | County Children and Youth Offices (Union & Snyder) | County Commissioners (Union & Snyder) | County Housing Authorities (Union & Snyder) | County Libraries (Union & Snyder) | CSIU | Degenstein Foundation | DIG Furniture Bank | Donald Heiter Community Center | DoorDash | Eastern Continuum of Care | First Commonwealth Bank | First Community Foundation Partnership | Fulton Bank | Gatehouse | Gaudenzia | Geisinger | Giant | Grace Works | Haven Ministries | Juniata Valley YMCA | Keystone Council of Governments | Lewisburg Children's Museum | Lewisburg Downtown Partnership | Lewisburg School District | Lewisburg YMCA | Lindig Lewisburg Foundation | Love, Inc. | Mercy Run Ministry | Midd West School District | Middlecreek Area Community Center (MACC) | Mifflinburg School District | Miller Center for Recreation and Wellness | Milton School District | Mustard Seed Thrift Shop | North Penn & Mid Penn Legal | Nurse Family Partnership | Office of Vocational Rehabilitation (OVR) | PA 211 | Penn State Cooperative Extension | PPL | Probation Offices (Union & Snyder) | rabbittransit | Regional Engagement Center (REC) | SEDA Council of Governments | Selinsgrove School District | Service 1st Credit Union | Setebaid Services | Sharon Lutheran Church | Snyder County Coalition 4 Kids | State Food Purchase Program (SFPP) | SUMMIT Early Learning | Susquehanna University | Susquehanna Valley Mediation | Susquehanna Valley United Way | Tapestry of Health - Family Planning Plus and WIC (Union & Snyder) | The Community Action Partnership (CAP) | Transitions of PA | UGI | Union-Snyder Agency on Aging | Union-Snyder Hunger Coalition | WellSpan Evangelical Community Hospital | Weis Markets

OUR FUNDERS

1994 Charles B. Degenstein Foundation | AmeriCorps | Benecon | Community Action Association of Pennsylvania (CAAP) | Community Giving Foundation | CommunityAid Foundation | Department of Human Services (DHS) | DoorDash | Family Health Council of Central PA | FHL Bank | First Commonwealth Bank | First Community Foundation Partnership | Geisinger | Giant | Harrisburg Diocese | IRS | Lindig Lewisburg Foundation | PA Department of Community and Economic Development (DCED) | Pennsylvania Housing Finance Agency (PHFA) | PPL | Service 1st Credit Union | Sharon Lutheran Church | State Food Purchase Program (SFPP) | Susquehanna Valley United Way | UGI | USDA | W&L Subaru | Walnut Acres Foundation | Weis Markets | WellSpan Evangelical Community Hospital