



Union-Snyder
COMMUNITY ACTION
AGENCY

2023 Annual Report



www.union-snydercaa.org

(570) 374-0181



Tripartite Advisory Board

Doug Bertanzetti, Summit Early Learning, Low-Income Sector Rep
Amy Bortz, Domestic Relations for Union County, Elected Official Appointee
Mary Lyn Cadman, CMSU, Chair, Elected Official Appointee
Sarah Erdman, Midd-West School Board, Elected Official
Matt Ernst, Union County CYS, Elected Official Appointee
Kelly Feiler, The Regional Engagement Center, Private Sector
Mary Freeman, North Penn Legal Services, Private Sector
Chris Hayes, Vice Chair, Nurse-Family Partnership, Private Sector
Holly Kyle, Union-Snyder Agency on Aging, Low-Income Sector Rep
Phyllis Marquette, Volunteer, Low-Income Sector Representative
John Mathias, Community Member, Private Sector
Kurt Nelson, Bucknell University Chaplin, Private
Alicia Saxon, Volunteer, Low-Income Sector Representative
Bo Trawitz, Magisterial District Judge 17-304, Elected Official
Rose Williams, Getting Ahead Foundation, Low-Income Sector Rep

Joinder Board of Commissioners

Preston Boop, Union, Co-Chair
Adam Ewig, Snyder, Co-Chair
Joe Kantz, Snyder
Jeff Reber, Union
Stacy Richards, Union
Chuck Steininger, Snyder

Vision & Mission

Vision

We envision a future where all residents of Union and Snyder Counties have equal opportunity to reach their full social, civic, and economic potential.

Mission

Our mission is to reduce poverty in Union and Snyder Counties through self-sufficiency initiatives for families and individuals in collaboration with our community partners.

Core Values

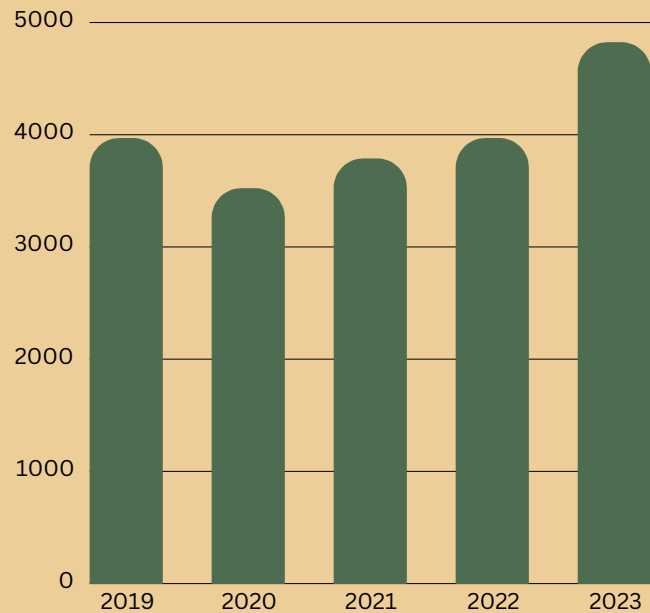
- WE VALUE THE EMPOWERMENT OF OTHERS
- WE VALUE ACCEPTANCE AND RESPECT
- WE VALUE DIVERSITY
- WE VALUE POSITIVE TEAMWORK
- WE VALUE TRUST THROUGH INTEGRITY

CAA IMPACT OR PEOPLE SERVED

Number of individuals with low-income served in 2023

Unduplicated number of persons served: **4,825**

2022 we served 4,532
2021 we served 3,789
2020 we served 3,524
2019 we served 3,971



4,419 households served in 2023

Of those who reported their age,
65% were individuals aged 1-59
35% were seniors aged 60+

20% of CAA households served by CAA were
single-parent families



CAA IMPACT ON PEOPLE SERVED

Housing

Customers who maintained safe and affordable housing:

372

ERAP approvals since 2021:

5,783



VITA

539 Federal Returns

554 State Returns

\$551,347 received in refunds

\$42,111 received in Rent/Property
Rebates



Energy

Number of residents enrolled in PPL and UGI Energy Assistance Programs:

2,522



Number of customers who received transportation support in their time of need: **52**



Case Coordination & Service Navigation

590 Households served

919 Volunteer Hours



Veterans Served: **331**



2023 Food and Nutrition Statistics



11,269 food and nutrition services



Total individuals served: **2,531**



19,189 total non-perishable pounds distributed and **12,641 perishables** (mostly produce) for a total of **31,830 pounds** for the year.

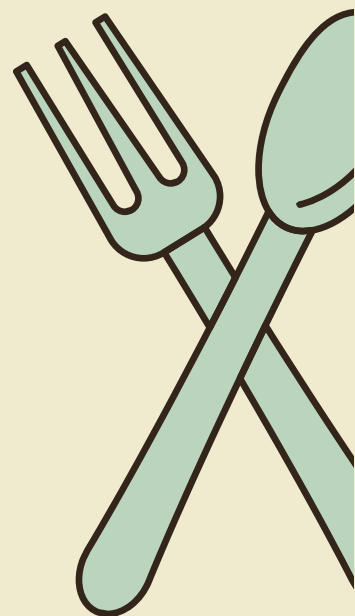
941 individuals served through the Pop-up Produce Stand



607 emergency customers served with food



983 individuals served through outreach events



Community Members Mobilized in Community Revitalization and Anti-Poverty Initiatives Via CORE Susquehanna AmeriCorps



Total members for 2023:

34



How many Non-profit, schools,
and other organizations:

16



Number of hours of service:

20,807



Local residents and recruited
number of volunteers:

244



Number of residents
members served:

2,344

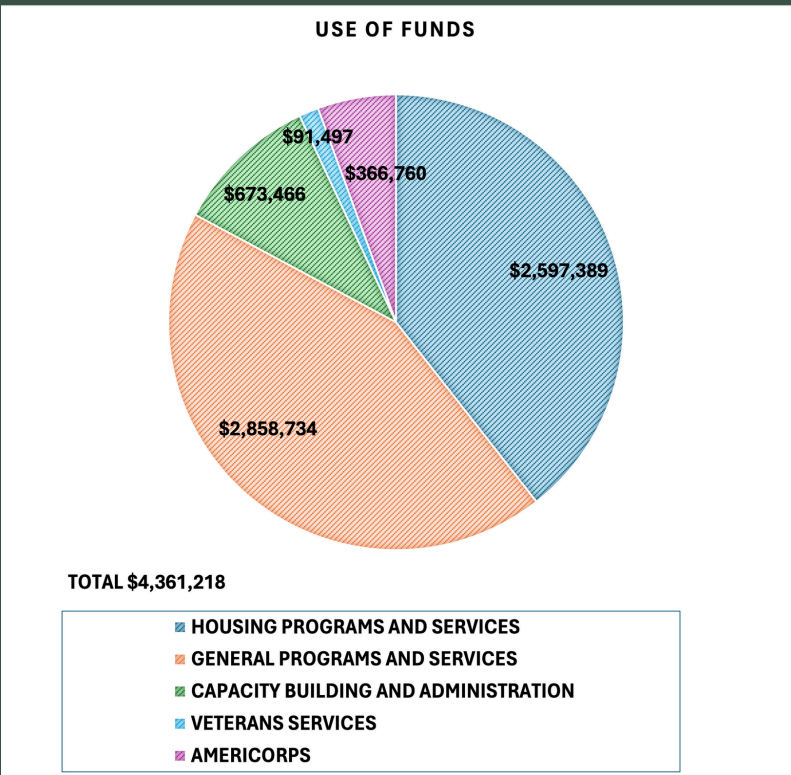
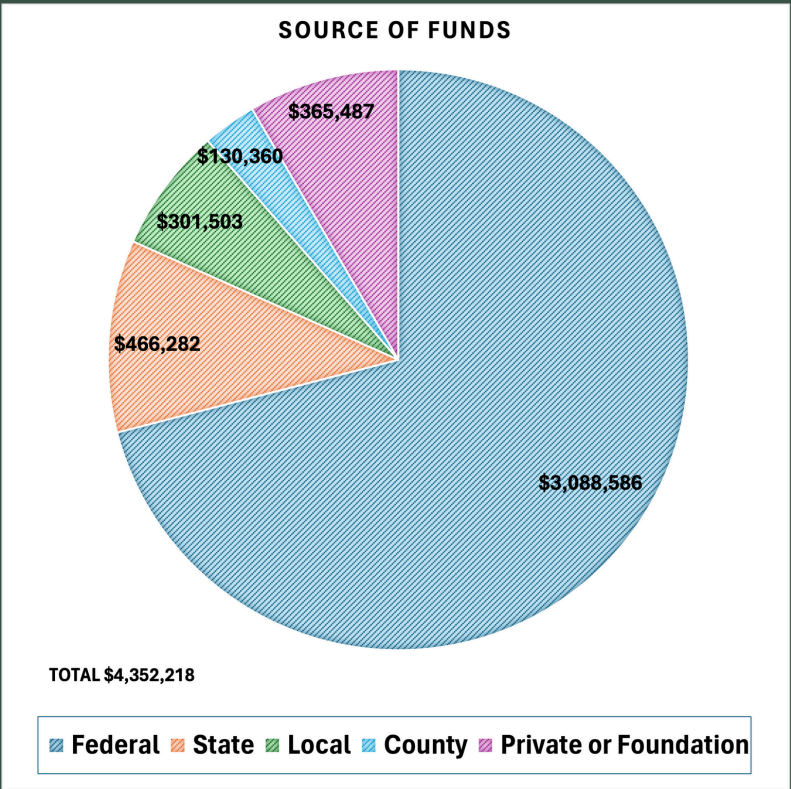


Financial Overview

Statement of Financial Position




Assets	
Cash & Cash Equivalents	\$2,353,810
Accounts Receivable	\$376,480
Prepaid Expenses	\$45,521
Total Assets	\$2,775,811
Liabilities	
Deferred Revenue	\$1,564,234
Accounts Payable	\$25,641
Accrued Payroll	\$32,042
Payroll Taxes Withheld & Accrued	\$23,187
Total Liabilities	\$1,645,604
Total Net Assets	\$1,130,707
Liabilities and Net Assets	\$2,275,811

Source and Use of Funds



Population & Poverty Levels



Report Area	Total Population 2022 Census	Population Change 2012-2022 Percent	Poverty Level	Poverty Level Change 2012-2022 Percent
Union and Snyder Counties 	82,417	-2.64%	10.58%	-3.5%
Pennsylvania 	13,002,700	2.36%	11.8%	-1.9%
United States 	334,735,155	7.13%	12.6%	-3.3%

Message from the Director



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Letter from the Executive Director

Dear Friends,
I'm very happy to share highlights of Union-Snyder Community Action Agency's 2023 activities, programs, and results.

Thanks to our dedicated and talented team, we successfully adapted to the needs of our community as we pivoted to a post-COVID-19 pandemic framework. A return to normal is what we may have hoped for, but normal is a relative term, and our community response continues to evolve.

We look forward to celebrating the 60th anniversary of Community Action in 2024 with a renewed focus on multi-generational support for the post-pandemic community. Through support across the whole family as they uncover barriers, work toward their goals, and follow their path beyond self-sufficiency to prosperity.

Thank you for helping us serve our community members to achieve abundance and prosperity.

Best regards,

A handwritten signature in black ink that reads "Sue Auman".

Sue Auman
Executive Director